



UMRAH MABROOR

VIP UMRAH CONCIERGE

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Terms and Conditions:

The responsibility of Umrah Mabroor acts as agents and protector for the passengers' rights in making arrangements for the airlines, hotels, buses, or any service in connection with the tour and assumes no liability whatsoever for injury, damage, loss, luggage, accidents, delay irregularity which may be occasioned either by reason or defect, though the acts of GOD, dangerous incidents in the air, sea, land, fire, breakdown of machinery or equipment, acts of government or other authorities de jure or de facto, wars, whether declared or not, hostilities, civil disturbances, strikes, riots theft, pilferage, epidemics, quarantines, medical or customs regulations, or from any loss or damage resulting from improper passports, visas, or other documents. Umrah Mabroor will accept no responsibilities for loss or additional expenses due to delay or changes in schedule or other causes. Umrah Mabroor shall not be liable or responsible for any inconvenience, loss, damage or injury arising in connection with such service. Umrah Mabroor shall not be responsible for the failure to follow instructions, including but not limited to check-in and delay, loss of luggage or personal belongings (Medicine). It is the responsibility of the airline to determine exactly what procedure will be followed. The policy chosen by that carrier shall be based on their procedure and shall not be the responsibility of Umrah Mabroor and its affiliates. They will also not be responsible for any person(s) missing and part of the program due to his/her negligence or delay or absenteeism for any time during the tour and will not be responsible for any additional expenses for the participant to rejoin the tour. Moreover, no charges or upgrades in the program chosen will be the honored after departure as well as no refund will be given for any services rendered not utilized. Umrah Mabroor is not liable for visa approval.

RESERVATION / DEPOSITS: A minimum non-refundable deposit of 50% must be made, in order for you to hold a Confirmed reservation.

CANCELLATION: All cancellations must be in writing. Full payment is non-refundable when cancellation is made less than 30 days prior to departure. In addition to above addition penalties and/or charges imposed by hotel/airline/bus companies together with services or hotel space may be imposed.

Note: A nonrefundable 50% payment will be required to confirm your reservation

I AGREE TO THE ABOVE TERMS AND CONDITIONS

Full Name: _____ Date: _____

Signature: _____